



Monday, March 16, 2020

As Coronavirus (or COVID-19) continues to affect the world, we here at Courtesy Auto Service & Tire of Tacoma want to update our valued customers with the steps we are taking to ensure your safety.

We have implemented “best practices” recommended by the CDC for the sanitation of the areas in which our customers and staff occupy within our facility. Customer waiting areas, bathrooms, and touchable surfaces are cleaned and disinfected multiple times daily. Hand sanitizer is readily available for our customers and staff. **Additionally as instructed by the Governor’s Executive Order, we have established a social distancing policy at this facility.**

We are open for business and the store is open to visit, but as an alternative to promote minimal contact, for your peace of mind and convenience we offer:

- ***-You may schedule appointments by phone or online at www.goodyeartacoma.com***
- ***- We have a “Drop Box” and secure “Lock Box” for drop off and retrieval of your vehicle at all hours.***
- ***- While we are servicing your vehicle, we will communicate with you about your car as well as payment options if you are not present.***

These service options are accessible with a phone call or email. For more information, please call Courtesy Auto Service & Tire of Tacoma or visit us online at www.goodyeartacoma.com.

As we continue to navigate this challenging situation, we will strive to provide a safe, clean, and comfortable environment for our valued customers and employees. As always, thank you to our customers and community for trusting Courtesy Auto Service & Tire of Tacoma for all of your tire and auto service needs.

Scott & Susan Welsh

Owners